

ENLIVEN *Speak up!*

Enliven Housing is collaborating with an external team (the Resolve team) to provide you with a safe place to speak up.

The Enliven Speak Up! platform is a secure online platform where you can report a concern to get support or to have something fixed. This is also a space when you can suggest innovative ideas.

Enliven Speak Up! is a safe and secure space. Anything you share is encrypted and kept private. You can choose to speak up with your name or stay anonymous.

How do I report?



1. Submit your Report

Submit your report to your chosen contact using the link or QR code below

Scan the Code
or
Click the link



2. Chat with us

Speaking using the encrypted 2-way chat to access support, advice or solve a problem



3. Monitor

Log back in to monitor the status of your report, continue the conversation or provide more information



enliven.elker.com/report

What kinds of things can you report about?

- Anything that arises relating to your home or supports
- Something you or a fellow tenant has experienced or observed
- When you (or your support network) need advice, support or a problem solved
- Suggestions and innovations

How do we keep you safe?



We preserve your anonymity

If you have opted to be anonymous, your identity is protected until, if and when you decide to disclose it.



You control who receives the information you submit via Enliven Speak Up!

You choose who is authorised to read and respond to your matter.



Who keep your data safe

We keep your data secure, encrypted and de-identified.

Access Enliven Speak Up! 24 hours a day, 7 days a week, using the QR code provided by your organisation.